



POLICY ON IMPARTIALITY

POLICY ON IMPARTIALITY Techeuropa Inspection & Certifications Pvt Ltd (TIC)'s structure is designed in order to guarantee the process of certification and the assurance of audit neutrality according to EN ISO/IEC 17021. Professional competency, Assessment and Certification Regulation, National Competencies and the related provisions of guidelines along with importance of the impartiality within the company is reemphasized.

TIC documents, defines and analyse the risk in conflict of interest possibilities which may threaten the concept of impartiality.

Structure of TIC is designed in such a manner that certification and audit duration impartiality is guaranteed.

All of the personnel will be guaranteed that they are not under any effect due to commercial, financial and other pressures. Agreement is countersigned with full time personnel for not being involved with any consultancy activities within the field of management system.

Pay scale of employees does not depend on the number and result of conducted audits. TIC employees sign the contract to provide the confidentiality and safety of customer's information related to all the tasks.

TIC declares its independency and impartiality at internet website and in addition, moreover its quality policy has also been published at website.

TIC aims to inspire confidence in its certification to its clients and the public at large by

- Being impartial
- Employing competent personnel
- Being responsive to complaints
- Being open
- Providing access to relevant information gathered
- Fairness
- Transparency of processes
- Maintaining confidentiality
- Establishing an independent committee for safeguarding impartiality (ADVISORY COUNCIL CUM COMMITTEE FOR SAFEGUARDING IMPARTIALITY).

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Amiya Sagar

Director – Technical

Techeuropa Inspection & Certifications

Pvt Ltd. Pune, India