



Certification Process / Audit Process

CUSTOMER

Certification Audit Surveillance Audit Extension of Scope Special Audit Amendment (Objection)

request

PLANNING

Request Evaluation → Update the audit Plan → Detail the request addressal → Feedback to Customer

Evaluate if request is proper

AUDIT TEAM

Opening Meeting with Management Team

- >> Scope and no. of employee standard verification
- >> Audit plan verification
- >> Security precautions verification
- >> Audit method and nonconformity descriptions
- >> Provision of guide determination
- >> Giving of Audit Programme details

Realization of audit

Gather Finding

Team Discussion on evaluation meeting

Final evaluation meeting

Summarizing NC with customer's decision

No

Yes

Audit Retention Decision

Preparation of Audit report

Closing Meeting

DECISION COMMITTEE

Control of Audit docs

Review by Certification Manager

Certification Committee Decision

Any deficiency

Feedback / Clarification with audit team

CERTIFICATION

Certificate, logo & related document presented to Company

Evaluation of Complain/Survey

Evaluation of Audit team

Techeurova Inspection & Certifications Pvt. Ltd.